

October / November 2020 Newsletter

Welcome to the October / November edition of our newsletter. A lot has been going on behind the scenes and we have great news for you all!

We are pleased to report that as of this month, we are able to offer more emergency appointments as we have now have Dr Pyae Aung, who has joined our team.

What's happening in November?

We are extremely happy to report that as of November, we are starting to open up some of our routine examinations. In line with the recent guidance, the practice has now invested in mechanical ventilation systems for all surgeries which will significantly reduce the time that rooms have to remain inaccessible. This in turn, will mean of course that with surgery capacity increased, we can now begin to resume towards a normal pre-pandemic service to our patients. Additionally, we have installed air purifiers throughout the practice. At this time, we remain closed on Saturdays and our online booking service is yet to be opened.

Our waiting room which has up to this point remain closed to patients, will now be open but with reduced seating so as to maintain social distancing. We will also be looking to revise our closed-door policy. Please look out for updates as to how we will be managing our revised working procedures.



As well as the increase in surgery capacity, our dentists will also be increasing their working days, thereby more appointments will be available.

Please watch the video by clicking on the link which will walk you through how we will now be working. <u>Video</u>

This month we will be focussing on our oral health as it is National Dental Hygiene Month.

Fresh breath, strong teeth and healthy gums are all part of oral health. That's why it's important to brush every day, and also to get regular check-ups and cleanings at the dentist. We can offer you hygienist appointments 4 out of 5 days each week. So, if you feel that your teeth are due a clean, then please contact us and we will be more than happy to book you in.

September saw our first ever fundraiser here at Cassio Road for Macmillan Cancer Support and we are pleased to say, that over the 3 days during which the event was held, we raised £216.99. We wanted to say a huge thank you to all those who supported us in making this event a success even in these unprecedented times.

For all the latest updates, please check out our new website, <u>Cassio Road Dental Practice</u>, our Facebook page <u>Cassio Road Dental</u> and Instagram <u>Dr Neil Kotecha</u>

We look forward to welcoming you here soon.

The Team at Cassio Road Dental Practice